



Non-Collection Notice

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Not Scheduled – Make an appointment

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Not Emptied – Remove all contents

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Not Collectable – Unacceptable waste

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Sealed – Unseal for collection

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Not Bundled – Bundle to be
<60 lbs. and <6 ft.

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Other _____

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Not Secured – Tape to secure



For more information, please visit opala.org/bulkysticker or call 768-3200.

If you're here, you've seen the above sticker on one or more uncollected items. Below are further explanations for why the item(s) was not collected.

Not Scheduled – Make an appointment

Only items that are scheduled on a bulky appointment will get picked up. If an item is not on the appointment list, it will not be collected. Items should be set out the night before the appointment after 6:00 pm at soonest (but by 6:00 am the morning of the appointment) to avoid illegally added items.

Not Collectable – Unacceptable waste

Only residential bulky waste is collected on bulky item collection. Trash that can fit in a regular refuse collection cart should be bagged and placed out for regular refuse collection, in the cart or on manual collection, depending on your method of collection. Certain bulky items that are normally associated with commercial activities, such as pallets, tires, riding lawn mowers, etc., are not collected by the City. These items should be returned to the vendor or commercially disposed.

Not Bundled – Bundle to be <60 lbs. and < 6 ft.

Certain items, such as lumber, fencing, carpet, etc., or items that are disassembled will not be collected loose. These items should be wrapped or secured together with twine, tape, cord or other binding in bundles not exceeding a weight of 60 pounds total or length of greater than 6 feet or attached to the main piece of a disassembled item.

Not Secured – Tape to secure

If bulky items have glass, the glass should be taped in a way to prevent fragments from going everywhere if the glass shatters to minimize injury to our collection crew.

Not Emptied – Remove all contents

Bulky items should not contain anything, such as other trash or putrescible food waste, which could cause unsafe conditions. Please remove all extra waste from bulky items before setting them out for collection. The extra waste can be disposed in the regular trash.

Sealed – Unseal for collection

Please leave all bulky items unsealed for collection. This is necessary to ensure that bulky items are empty and do not contain any extra waste, especially putrescible waste, which could cause unsafe conditions.

If you are still unsure why your item(s) was not collected, please call us at 768-3200. If the identified situation has been rectified and you would like to set an appointment for collection, please visit opala.org or call 768-3200.